



**truewellness**

integrative health centre **by fiddleheads**

*True Wellness Integrative Health Centre has a*  
**2 day cancellation/rescheduling policy**

If you miss your appointment, cancel or change your appointment with less than 2 business day's notice, you will be charged the full amount of your visit.

This policy is in place out of respect for our therapists and our clients. Cancellations with less than 2 business day's notice are difficult to fill. By giving last minute notice, or none at all, you prevent someone else from being able to schedule into that time slot.

Cancellation fees will only be waived on compassionate grounds, such as in the event of a medical emergency requiring urgent professional treatment, death in the family, dangerous weather conditions or in the event of an accident or natural disaster.

*Please note: As a courtesy, we offer reminder calls or emails. If you do not receive your reminder call or message, the cancellation policy will still remain in effect.*

**Thank you for your understanding and cooperation.**

25 Bruce St. Kitchener, ON N2B 1Y4 519.745.1600

[truewellnesshealth.com](http://truewellnesshealth.com)